**Miss Leighanne Bailey**

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**Location**: Brislington, Bristol, UK

**About me**

I am an excellent communicator with a strong work ethic and am passionate about conservation and high-quality animal care. I have a broad range of transferable skills, having worked in Animal Care, Agriculture, Education, Retail, Customer Service, and Hospitality. I love a challenge and am a proactive problem solver. I am a trustworthy lone worker and a supportive team player who can interact well with everyone. I am eager to keep improving my skill set to build a rewarding career.

**Qualifications and Education**

**Integrated Wildlife Conservation BSc –** currently studying until July 2025

**Zoological Management and Conservation –** Certificate of Higher Education August 2023

**Animal Management Level 3 BTEC** – Distinction grade (2022)

**Practical Animal Care Level 2** (2021)

**Business and Administration Level 2** (2020)

**Supporting Teaching and Learning in Schools Level 3** **Diploma** (2018)

**ICT Level 2 certificate** (2018)

**GCSEs:** Maths **5**, English Language **7**, Biology **8**, Religious Studies **7**, Sociology **8**

I am also certified in Canine First Aid and Practical Lambing and Kidding through CPD courses.

**Employment history**

**Animal Care Assistant/Receptionist – Vets Now Emergency care, Bristol – Jan 2023 to present**

I restrain, groom, clean, feed and walk patients. I clean and prepare all areas for use, including triage, prep, and surgery areas. I prepare cadavers and complete admin for cold storage, run blood and urine analysis, prepare microscope slides and work on reception when needed, to complete payments, insurance, customer service and administration tasks.

**Farm assistant - St Werburgh’s City Farm, Bristol - Nov 2021 to present**

I work as a trusted key holder, opening the farm, running shifts alone and locking it all up at the end of the day. I am responsible for all necessary husbandry and maintenance tasks during my shift. I have worked with sheep, chickens, geese, turkeys, pigs, and goats. I help with enrichment, enclosure maintenance, animal healthcare, herding animals, transportation of animals, cashing up the shop, and engaging the public about the farm.

**Teaching Assistant - Barrs Court Primary School, Bristol - April 2020 to August 2021**

I was supporting and supervising classroom activities and running various intervention groups including 1 to 1 SEN work and speech & language sessions. I also worked as lunchtime support and was qualified in paediatric first aid.

**Teaching Assistant - Two Mile Hill Primary School - Sept 2019 to Feb 2020**

Supporting an SEN child 1 to 1 with general classwork, physical therapy, and speech & language sessions.

**Learning Support Assistant - St Anne’s Infant School, Bristol - Sept 2018 to Aug 2019**

Providing general KS1 classroom support and running various intervention groups. I worked as lunchtime support and also volunteered as a reading partner and Librarian in the afternoons.

**Apprentice Teaching Assistant - Cabot Primary School, Bristol - Sept 2017 to Aug 2018**

Completed a Level 3 Diploma in Supporting Teaching and Learning in Schools apprenticeship. I worked one-to-one, with whole classes, and ran various interventions.

**SMSA/Play Leader - St Anne’s Infant School, Bristol - March 2015 to Aug 2017**

Supervised Children at lunchtime. I also volunteered as a reading mentor and a Librarian, supervising class visits and maintaining the library’s computer system and book inventory.

**Sales Assistant - Primark Stores Ltd, Bristol - Aug 2014 – June 2015**

I served Customers at the tills, was a runner on the sales floor, and did stock replenishment.

**Sales Advisor/covering key holder - Maplin Electronics, Bristol - Apr 2012 – Aug 2014**

Advised and served customers, ran product demonstrations cashed-up & till floated, resolved customer complaints, compiled stock reports, and oversaw deliveries & returns. I was also the ‘Covering Key holder’ where I assumed a managerial position for approximately 16 weeks per year to cover management holidays and absences.

**Kitchen & Bar Supervisor - JD Wetherspoon, Bristol - June 2002 – Mar 2012**

Completing food preparation, maintaining hygiene standards, stock counting, creating orders, compiling loss & gain reports, general customer service, and training new staff.

**Volunteer Work**

I currently volunteer with the Bristol Zoological Society, on their Equatorial Guinea conservation project, sorting through camera trap footage, and at the Bristol Zoo Project as an Engagement volunteer.

**Interests/hobbies**

In my spare time I enjoy reading, video games and socialising, though I generally spend most of my time with my children, studying, or with my pets. I currently have a dog, a cat, various fish, and I keep Bantam chickens.

**References**

References can be obtained from current/previous employers on request.